



CITIZENS' / CLIENTS' CHARTER

Veterinary Research Institute - Gannoruwa, Peradeniya

Department of Animal Production and Health



Service	Time Duration	
Central Veterinary Investigation Center		
1	Issuing of Teat dip solution	01 Working Day
2	Issuing of CMT Reagent	01 Working Day
3	Issuing of Udder Infusion Base	02 Working Days
4	Issuing of Magnesium Sulphate solution	02 Working Days
5	Foot and Mouth Disease diagnosis (From epithelial tissue and vesicular fluid)	03 Working Days
6	Black Quarter Disease diagnosis (muscle tissue- by PCR)	04 Working Days
7	Salmonellosis diagnosis (tissue samples, dung, cloacal swabs - by Conventional Bacteriology)	05 Working Days
8	Avian Influenza diagnosis (tracheal swab, cloacal swab- by Rapid Diagnostic Test)	01 Working Day
9	Avian Influenza diagnosis (trachea & lung tissues-by PCR)	02 Working Days
10	Tuberculosis diagnosis (lung, lymph nodes, liver, spleen -by Conventional Bacteriology)	03 Months
11	Ornamental Fish Viral diseases (KHV, SVC, EHN & VHS etc.) Diagnosis -by PCR)	04 Working Days
12	Ornamental Fish Bacterial diseases diagnosis (<i>Vibrio</i> , <i>Salmonella</i> & <i>Aeromonas spp.</i>) (by Conventional Bacteriology)	05 Working Days
13	Fish Parasites diagnosis (by Microscopic Examination)	02 Working Days
14	Water Quality - Microbiology Test	04 Working Days
15	Water Quality - Complete Quality (pH, Salinity, Nitrate, Nitrite, NH ₃)	04 Working Days
16	Water Quality - Biological Oxygen Demand	06 Working Days
17	Milk- Subclinical Mastitis detection	01 Working Day
18	Feed/ Feed ingredient Quality - Microbiology Test (Pathogenic bacteria, Total Bacterial Count, Fungi count & Coliform count)	05 Working Days
19	Quality of food of animal origin - Microbiology Test - (<i>Salmonella</i> , <i>E.coli</i> , <i>Campylobacter</i> , <i>Listeria spp.</i> - by Conventional Bacteriology)	05 Working Days
20	Serum Antibody ELISA Test (For IB, IBD,REO, AE,ILT, PRRS, PPV, IBR , BVD & FMD)	02 Weeks
21	Blood test for PCV/WBC/RBC	01 Working Day
22	Post Mortem	02 Working Days
23	Bacterial Culture and Antimicrobial Sensitivity Test	05 Working Days
24	Pathogenicity / toxicity testing	05 Working Days
25	Advisory services	According to necessity
26	Field disease investigation	According to the situation
27	Auditing & Surveillance	According to the situation
28	Laboratory Training	According to necessity
Animal Nutrition Division		
29	Analysis of feed for Moisture, Ash and Sand	05 Working Days
30	Analysis of feed for Crude Protein	05 Working Days
31	Analysis of feed for Crude Fiber	05 Working Days
32	Analysis of feed for Crude Ether Extract	04 Working Days
33	Analysis of feed for Calcium and other Trace Minerals	08 Working Days
34	Analysis of feed for Phosphorus	08 Working Days
35	Analysis of feed for gross Energy	04 Working Days
36	Analysis of feed for all Proximate components	10 Working Days
37	Analysis of feed for all Proximate components and Minerals	12 Working Days
38	Analysis of Blood samples for Minerals	05 Working Days
39	Animal Feed Formulation	05 Working Days
40	Training on Animal Feed Analysis / Ration Formulation / Feed Milling	According to necessity
41	Advisory services	According to necessity
Dairy Technology Division		
42	Analysis of milk for Fat	02 Working Days
43	Analysis of milk for Solid Non-Fat (SNF)	03 Working Days
44	Analysis of milk for keeping quality	02 Working Days
45	Analysis of milk for adulterants	03 Working Days
46	Analysis of milk for Fat, SNF, keeping quality and adulterants	04 Working Days
47	Analysis of milk for Protein	03 Working Days
48	Analysis of milk for Lactose	08 Working Days
49	Training on milk analysis	According to necessity
50	Advisory services	According to necessity

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Service	Time Duration	
Pasture and Fodder Division		
51	Soil analysis - Organic Matter	06 Working Days
52	Soil/Manure analysis - Salinity/TDS/EC	07 Working Days
53	Soil/Manure analysis - pH, N,P,K	05 Working Days
54	Soil/Manure analysis - pH, N,P,K + Other Nutrients	10 Working Days
55	Soil/Manure analysis - single element analysis	03 Working Days
56	Water analysis - pH	03 Working Days
57	Water analysis - Salinity/TDS/EC	03 Working Days
58	Seed analysis - Germination	25 Working Days
59	Seed analysis - Viability	07 Working Days
60	Seed analysis -Full	25 Working Days
61	Plant analysis - Oxalate	07 Working Days
62	Plant analysis - Nitrate	07 Working Days
63	Plant analysis - Crude Protein	07 Working Days
64	Plant analysis - Crude Fat	07 Working Days
Bacteriology Division		
65	Isolation and identification of coliform, other pathogens and food borne pathogens	10 Working days
66	Preparing & issuing of Salmonella antigen (if stocks are not available)	03 Weeks
67	Preparing & issuing of Dairy starter cultures (if stocks are not available)	04 Weeks
68	<i>Brucella</i> preliminary testing	02 Working days
69	<i>Brucella</i> confirmatory diagnosis	03 Weeks
70	<i>Leptospira</i> preliminary testing	03 Working days
71	<i>Leptospira</i> confirmatory diagnosis	01 Week
72	<i>Salmonella</i> confirmation and sero- typing	10 Working days
73	Preparing & issuing of Udder infusion (if stocks are not available)	02 Weeks
74	Preparing & issuing of MRT antigen (if stocks are not available)	01 Month
75	Preparing & issuing of RBPT antigen (if stocks are not available)	01 Month
76	Fungi identification	02 Weeks
77	Total fungal count	01 Week
78	Field investigation (preliminary report)	05 Working days
79	Field investigation (comprehensive report)	10 Working days
80	Auditing & surveillance (preliminary report)	05 Working days
81	Auditing & surveillance (comprehensive report)	10 Working days
Pathology Division		
82	Histopathological Examination	02 Weeks
Virology Division		
83	Preparation of wart vaccine and CPD vaccine	07 Working days
84	Virus Isolation and Identification (ND, AI, IBD, Fowl Pox)	03 Weeks
85	Serum ELISA Test (ND,AI, IBD, IB,REO, AE,ILT, Swine Fever, PRRS, PPV, IBR and BVD)	03 Weeks
86	Issuing of virus transport media	05 Working days
87	Issuing of clean embryonated eggs	03 Weeks
Parasitology Division		
88	Identification of Gastro-intestinal parasites in dung samples	01 Working Day
89	Detection of eggs per gram of faeces (EPG)	01 Working Day
90	Identification of Coccidia oocysts in litter	02 Working Days
91	Identification of lung worms	01 Working Day
92	Identification of <i>Cryptosporidium</i> oocysts	02 Working Days
93	Identification of blood parasites	01 Working Day
94	Knott's technique for Microfilaria	01 Working Day
95	Detection of external parasites in skin scrapings	01 Working Day
96	Macroscopic identification of parasites (Worms, ticks, flies, fleas)	02 Weeks
97	Detection of anthelmintic resistance by FERT	18 Working Days
98	Issuing of Tick Fever Vaccine (if stocks are not available)	02 weeks
99	Training on laboratory techniques in Parasitology	According to necessity
100	Advisory services	According to necessity
Animal Breeding Division		
101	Identification of meat	14 Working Days
Central Poultry Research Station		
102	Issuing of Day Old Chicks	03 Months
103	Issuing of Parent Birds for Poultry Breeding	02 Months